



Mind Talk Psychology
The Professional Suites, Level 1
Suite J2, 152-156 Pacific Highway
Tuggerah, NSW 2259

T: 0414 523104
F: (02) 4311 2655
E: karen@mindtalkpsychology.com.au

Complaint Form

Do you need assistance with making a complaint?

You can access advocacy support by visiting one of the following links:

www.da.org.au

www.mdaa.org.au

Part A – About You (please leave blank if you would like to remain anonymous)

Name:

NDIS Number (if available):

Part B – About the complainant (if different from above) Please leave blank if the complainant would like to remain anonymous

Name of person:

What is your relationship to the person?

Does the person know you are making this complaint? YES / No

Does the person consent to the complaint being made? YES / NO

Fill in this section if someone is assisting you with the complaint – for example a family member, your nominee or representative (please leave blank if you would like to remain anonymous)

Name of representative:

Contact Number:



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Part C – Your complaint

Provide some details to help us understand your concerns. You can include what happened, where it happened and who was involved.

Part D – Who is your complaint about?

Name of the person associated with your complaint:

What outcomes are you seeking?

Supporting information

Please attach copies of any documents that may help us investigate your complaint (for example letters, references, emails). If you cannot do this, please tell us what you think we should obtain.

- Please check this box if you consent to this information being shared with your therapist

Submit Your form:

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